



case study

VERIZON

Customer Background:

Verizon Communications Inc. is an American broadband and telecommunications company and a component of the Dow Jones Industrial Average. It was formed in 1983 as Bell Atlantic as part of the 1984 breakup into seven Baby Bells. Prior to its transformation into Verizon, Bell Atlantic had merged with another Regional Bell Operating Company, NYNEX, in 1997.

Customer Requirement:

The client required an application to cater to the needs of its service kiosks. It needed a support system that could streamline the process workflow, track inventory and hardware, and trouble-ticketing.

The NVR solution:

In order to solve this problem, the NVR team of experts worked extensively on creating a Kiosk Support Portal. They:

- Designed and implemented the Store Administration module
- Implemented Microsoft Reports Services to build inventory and aggregate reports
- Designed a real-time shipment tracking webpart and integrated it with the trouble-ticketing application

Business Benefits:

The team at Verizon was extremely satisfied with the results which gave them the benefit of:

- Real-time information about the shipment from various partners like DHL, FedEx etc
- Maintaining inventory history throughout its lifecycle
- Robust, real-time search features

Technologies:

LINQ, ASP.Net 3.5.0, C#, IIS 7.0, Sql server 2005, VS.Net 2005, Windows 2008, Windows Xp Pro, MOSS 2007

About NetVision Resources:

NetVision Resources, Inc., is a 8(a) certified, trusted provider of Information Technology Services and Resources. Since its inception in 1999, NVR has provided superior business application consulting services and resources to leading businesses and government agencies. For more details on NetVision Resources log onto www.netvisionresources.com.

NetVision Resources, Inc.
4229 Lafayette Center Drive,
Suite 1750,
Chantilly, VA 20151.
U.S.A

Phone: (703) 342-4282
Fax: (703) 961-9958
Email:
info@netvisionresources.com